

Chuckey Utility District

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## Late Fee Waiver Policy

a) Chuckey Utility District allows each customer to receive a waiver of one (1) late fee or penalty fee within a rolling twelve (12)-month period. Late fees or penalty fees waived in connection with an approved leak adjustment shall not count toward this annual waiver limit.

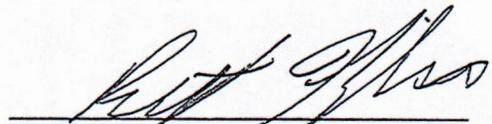
b) Employees shall document each waiver by flagging the customer's account to ensure that no more than one (1) standard waiver is granted within the same rolling twelve (12)-month period.

ADOPTION DATE: February 11, 2026

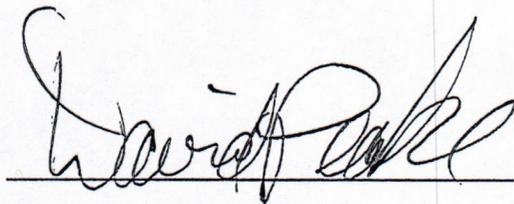
EFFECTIVE DATE: March 1, 2026



Kevin Shelton – President



Brett Knight – Secretary



David Peake – Vice President

President: KSS

Secretary: BK

Vice President: DBP